

Frank Borman Signing - October 2020

Gemini 7 and Apollo 8 mission commander **Frank Borman** is coming to NOVASPACE.COM to sign your mailed-in items in late October 2020. Simply decide how you want your items signed, fill in the order form, and get them to us by the deadline.

PLEASE READ ALL INSTRUCTIONS BELOW

This is NOT a public event; you can NOT attend in person.

Deadline for receiving all orders and items at Novaspace is Saturday, October 10. Please get your items here early and watch your email, in case we have questions. If you have an unusual item that needs approval, let us know **early**.

Size Limit: Do not send items larger than 30x35 inches, without prior permission from us.

Please do not ask for a larger than normal signature, as it may end up looking atypical or unusual.

Each custom-signed item receives a free, printed Certificate of Authenticity (COA) noting the date it was signed (but no description of the item). If you want more authentication, you can add a digital Photo of Authenticity (POA), showing the astronaut holding YOUR signed item, emailed to you about 3 to 4 weeks after the event.

Due in part to travel uncertainties during the current Covid-19 situation, if the signing is cancelled or postponed indefinitely for any reason, you will be responsible for paying all shipping costs to return your items to you.

Get a tracking number when you ship your items to us, so you can confirm that your package arrived. Please do not contact us to ask if we received it. If your item arrives with damage, we'll let you know.

Please avoid making changes or additions after you have submitted your order.

IMPORTANT: Please keep in mind that Frank Borman is 92 years old, so writing long inscriptions, signing larger than normal, signing fabrics and 3D items, signing in a precise location, reaching across very large items to sign them, etc., have become more difficult, especially after a long day of signing. We cannot guarantee your satisfaction with placement and outcome, but we do our utmost to get it right.

FRANK BORMAN 2020 AUTOGRAPH FEES	
NOTE: Each signature includes 1 free mission inscription. SPECIFY , e.g. "Apollo 8 CDR", "none", etc.	
BASIC ITEMS SIGNING FEE (photos, art, beta cloth, books, 3D items, baseballs, philatelics, postal covers, etc.)	\$195 per signature
SIMPLE PERSONALIZATIONS (IF you request it, e.g.: "to Tom & Diane"; but NOT "Best Wishes" or the like)	FREE with autograph
Add'1 MISSION (e.g.: "Gemini VII"), DATE , or TIME INSCRIPTIONS (SPECIFY exactly what you want written, and tell us exactly which date)	+\$35 per mission, date, OR time
ADDITIONAL INSCRIPTIONS (30 words maximum)	+\$30 per word
PHOTO OF AUTHENTICITY (POA) (digital photo of Borman holding your signed item, emailed about 3 to 4 weeks after event) Please request POA after each item on order form, NOT lumped at bottom of form. NOTE: WE CANNOT COMBINE MULTIPLE ITEMS INTO ONE POA	+\$50 per item

WE HAVE PHOTOS, PRINTS, POSTERS, AND BOOKS TO SIGN

We can provide unsigned, borderless copies of our photos printed on Fuji Crystal Archive and Kodak Professional Endura paper. You might also look at our art prints, posters, and books, and have Borman sign one of them. Just identify on the order form the photo, print, poster, or book you want signed, with its price. If you are having only our items signed, but not sending your own items, then you can email or fax your completed order form to us. See our unsigned items and prices at <https://novaspace.com/frank-borman-2020-signing/>

RETURN OF INTERNATIONAL ORDERS

You are responsible for any duties or VAT. Please be aware that any insurance value triggers a duty, but we cannot be held responsible for loss or damage if not insured. Customs officers are increasingly consulting the internet for valuations and all are requiring invoices. If you are unsure of cost, please write on order form requesting options and quotes before shipping.

RISK & LIABILITY

We have only had a few complaints with our custom signing service, out of thousands of satisfied customers. We can't guarantee your satisfaction with placement and outcome, as we do not have complete control over the astronaut, but we do our utmost to get it right. Remember, items sent directly to some astronauts can get lost, damaged, smeared, etc., and you must accept some risk. Our liability is limited to \$100 per item while it's here in the store.

PENS & PLACEMENT

You can send your own pens, but we do this a lot, so we have black & blue fine or medium point on hand, as well as silver & gold metallic pens in fine or extra-fine point. If there's a pen you specifically need to match, send it along. PLEASE tell us WHERE to sign and WHAT COLOR pen to use, otherwise we will choose for you.

PAYMENT & RETURN OF ITEMS

We begin charging credit cards about a week before the signing, so we can clear up problems. Yours is typically one of hundreds of orders. **Please** don't call or write asking when we'll ship your items, just because you see a charge on your card. **It takes a few weeks to get everything out.** We'll email a tracking number when shipped. Please be patient.

FLOWN ITEMS

None of the astronauts we've had will sign flown items from a third party, not even crewmates. Signing may imply endorsement and authentication. Unless it's from the astronaut's own PPK (personal preference kit), they are reluctant to sign. Contact us first.

ADDITIONAL SHIPPING

USA return shipping is automatically added to each order (\$26) for shipments up to 3 pounds. HEAVIER ITEMS, like large books, boxes, or overseas orders must get a quote, or include credit card number on the order form so we can calculate the additional shipping after the signing, and email you a quote before shipping. Insurance is an extra \$1.50 per \$100 coverage.

DO

- ✓ Sign your order form.
- ✓ Include expiration date, CVV code & billing address.
- ✓ Quick contact info: Email address; daytime phone #.
- ✓ Send order form with items.
- ✓ Include pen color, width, placement.
- ✓ Use more than one order form, if needed.
- ✓ Remove and keep dust jackets before shipping books.
- ✓ Use sample images or acetates to indicate placement and angle on item.
- ✓ Make checks payable to NOVASPACE.COM.
- ✓ Send USPS (U.S. Mail) items to our PO Box address, instead of to our street address.

DON'T

- ✗ Send your camera to take pictures with.
- ✗ Request volume discounts. There are none.
- ✗ Leave us to fill out your order form for you.
- ✗ Send order form separately from items, or send duplicate order forms. You may be charged twice.
- ✗ Send/order more than eight (8) items to have signed, without prior permission from us.
- ✗ Send inkjet (giclee) items to be signed.
- ✗ Send extra COAs, papers, items not being signed.
- ✗ Stick post-it notes on inkjet (giclee) items.
- ✗ Send USPS (U.S. Mail) items to our street address; send them to our PO Box address, instead.
- ✗ List more than 3 items on each order form; instead, use extra forms, if needed.

FOR U.S. MAIL (USPS):	FOR UPS, FEDEX, DHL:	EMAIL: rob@novaspace.com
Novaspace.com	Novaspace.com	800-727-6682 US and Canada
PO Box 37197	720 W Prince Rd, Ste 110	FAX 520-292-9852
Tucson, AZ 85740	Tucson, AZ 85705	Int'l 520-888-2424

Frank Borman Custom Signing 2020

EXAMPLE order form, showing ONLY 1st item getting Photo of Authenticity (POA), but NOT the 2nd item.

email (required) emailaddress@domain.ext
daytime phone (123) 456-7890

SHIP TO THIS ADDRESS

name John Doe
company or address line 1 Doe Widgets Inc.
address line 2 123 Main St
city, state, zip Anytown, ME 09876

(if non-USA) country, postal code

METHOD OF PAYMENT

Credit Card 1234 5678 9012 3456 12/25 123 CVV#
U.S. funds only
 Check
 Money Order
(for USA customers only) credit card billing address & zip, if different from shipping address

Make checks payable to **NOVASPACE.COM**

DEADLINE FOR ARRIVAL SATURDAY, OCTOBER 10
late shipments may be subject to late fees

- DID YOU REMEMBER TO:**
- include your credit card Expiration Date and CVV#? (CVV is the 3-digit # on the back of the card, usually in the signature box)
 - include quick contact info (phone #, email address)?
 - determine insurance at \$1.50 per \$100 (for USA ground)?
 - sign this form?
 - **International:** exact instructions for return shipping?

John Doe

I have read and understand the rules of this custom signing, including the limitations of liabilities of the signer and NOVASPACE.COM LLC

Item description, personalization, ink information, placement, damage example: 8x10 Spacesuit photo, sign across shoulder, medium black marker, "to Sam", dent upper left cost	office use only
Apollo 8 Earthrise photo 16x20 #3098U	55
sign to left of Earth in black sky, extra-fine silver	195
add "Apollo 8 CDR"	0
Photo of Authenticity POA	50
flaws:	
My 8x10 photo of Borman standing outside	0
add "To John"	0
add "With all best wishes"	120
sign in upper right, fine black marker	195
add "Apollo 8 CDR"	0
add "Gemini VII"	35
flaws: small bend in lower left corner, some small dents	
flaws:	

additional instructions

sub-total 650

Insurance \$1.50 per \$100 (USA ground) *if left blank, \$0 insurance* **10.50**

Shipping **\$26**
within USA, up to 3 lbs
Additional Shipping for larger package

ORDER TOTAL **686.50**

[NOTE: Round the desired insured value UP to nearest \$100, before calculating insurance cost.]

office use only	
received	tagged
ss / memo	ship / who
cust #	
inv #	

